



CASE STUDY

BACKGROUND

Over the past few decades, Fortified Data has been a leading provider of database management and consulting services. Alveo Health connected with Fortified Data regarding technical problems that was severely impacting their day-to-day operations, our knowledgeable team stepped in and not only solves the immediate problem but provided solutions for future growth.

THE COMPANY

Alveo Health is a Cincinnati-based healthcare claims clearinghouse that has made its mark in the industry by combing highly configurable services that with any practice management system together with long-term, personal relationships built over time with clients.

GOAL 1



Gain a strategic partner to help offset work that internal IT team was completing in order to focus on critical business tasks

GOAL 2



Keep Alveo Health's claims system healthy and available through the use of intuitive technology that best benefits Alveo Health's clients

TESTIMONIAL

"It's nice to know Fortified Data is an email or phone call away in the event of a minor or major problem. They provide 24/7 support; you can typically get a response within 30 minutes or less as to the action plan and next steps. In a word "reliable". We lean on Fortified. They have proven themselves as excellent channel partners for Alveo."

Tim Doyle
Sr. Programmer/Analyst
Alveo Health



 **Contact Us**
980.296.5493



www.fortifieddata.com



sales@fortifieddata.com